



## MANAGER'S CORNER

Dan Garrison, Senior Vice President/ General Manager

Dear Ridge Resort Owners:

Who turned the heat down? Winter has arrived in Lake Tahoe and The Ridge Resorts. We had our first snowfall in October and another one in November so here we go, off to yet another winter wonderland and hopefully, an outstanding ski season.

Please remember when travelling to the resort during the winter months that our weather can change at any moment without notice so plan your travel accordingly. Check the weather forecast before you leave home and have a safe trip.

With the election finally over and tough times with the economy, we are focusing on those things we can control, the successful operation of the resorts! As we move into the holiday period, our team is very busy deep cleaning the units and wrapping up the Plaza building renovation. The team did a great job with this monumental task to renovate all 106 units this year and they report that the building will be completed in time for Thanksgiving week!

As you may have read in the Fall issue of The Ridge Eagle Newsletter, the gondola has been removed. Just as a reminder, we have secured our transportation contract with BlueGo and Heavenly Ski Resort so that all of our winter guests will have on-going complimentary shuttle service to both Nevada ski lodges, Stagecoach and Boulder, in addition to the complimentary shuttle service to the Stateline area. Although we were sad to see the removal of the gondola, it was the right thing to do for the Association. With notice from Heavenly that the gondola had to be removed within the next two to four years, due to their construction projects, we did not want to spend the needed dollars on repairs which would have had to be done in order to operate the gondola this season. We made the decision not to spend your money on something we knew would only have a one or two year life span. I hope each of you can appreciate this. As I said, the new complimentary shuttle service will be better than ever, as it will be able to load more than 8 passengers at a time, getting you to the slopes in a more efficient and timely manner!

The Resorts West Vacation Club sales department is now in full swing with plenty of skilled agents that are here to answer any of your questions. We have found over the past few months that many of our current interval owners just like you have become very excited about the club's flexibility options and member advantages. We'd love to have the chance to sit down with you and explain how the club works and what advantages it will do for you and your family!

The next time you are at the resort, be sure to schedule a time to meet with the club representatives. We think you will pleasantly surprised by all the club offers!

We look forward to seeing those of you planning on vacationing this winter! If there is anything we can do to make your next vacation more enjoyable, please contact anyone of our Management team. We would love the opportunity to go above and beyond to make your vacation the best ever!

Sincerely,  
RESORTS WEST, Managers of The Ridge Resorts  
Dan Garrison  
Sr. Vice President/General Manager